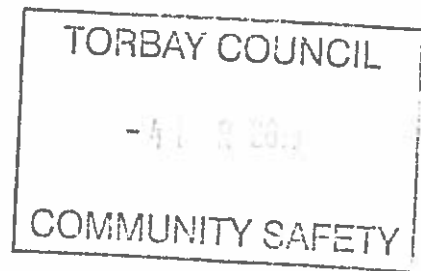




~~XXXXXXXXXX~~  
Park Road  
Stapleton Village  
Bristol  
BS16 1AU



Licensing and Public Protection  
Torbay Council  
Town Hall  
Castle Circus  
Torquay TQ1 3DR

28 February 2019

Dear Sir/Madam

**Re: Licensing Variation Application 052784  
Churston Court Hotel trading as Churston Manor Hotel**

I am writing in support of Chris Hodson and Jonathan Smith, the proprietors of Churston Manor, in relation to their application to vary their Premises License.

We visit Churston Manor perhaps 5-6 times per year as a family, my wife, myself and 12 Y/O daughter, but also with our elderly parents (on both sides) and with friends and their children. Churston manor is a truly unique and wonderful venue, with the most pleasant and polite staff and a completely incredible atmosphere.

Every time I visit it just reminds me of the most perfect representation of the best of all things British, a small sanctuary of British architecture, values and good spirit.

We all attended the Strawberry Fayre music festival in August 2018, it was an absolute delight, what's more perfectly British in the summer time than families enjoying Strawberry's, some great music and a fine glass of ale in such a wonderful venue?

We as a nation should support these traditions and very British ways of celebrating our culture, the summer and our families.

Whilst we don't know Chris Hodson and Jonathan Smith on a personal level, on each and every occasion we visit, it's an absolute pleasure to be welcomed by them and their team, we are made to feel truly welcome, also I can attest to an extremely professional way in which the hotel is managed, we have also never seen anything other than extremely happy customers, families and staff enjoying their time together.

Churston Manor in my opinion is a shining example of how such a venue should be run for the benefit of their customers and in line with their licensing responsibilities.

Strawberry Fayre music festival in August 2018,

In relation to Prevention of Public Nuisance - The music volumes were absolutely not in our opinion unreasonable. We were sat on chairs in an uncrowded area not far from the stage, amongst other families and we were able to chat throughout the day and during the music sessions, it was perfect.

Everything was organized superbly including professional sound engineers, it wasn't by any means over crowded and at the end of the event everybody dispersed in a happy and orderly way.

There was also very adequate parking and access was absolutely fine.

With regards to Public Safety - The event was organized extremely well, with no safety hazards seen, drinks were served in plastic cups, the food vendors were organized very well, laid out well and safely, hygiene was excellent and the food was great. The outside bar, was well run and there were never more than just a few people ahead of me. Inside the building the bar was run extremely well and again not over crowded. The portaloos area was very clean and again no queues.

Regarding the general organization of the day - We arrived quite early so could see the full day unfold and noticed ample support/security staff, who were very visible by their uniforms, they were extremely polite and well organized, they remained fully visible throughout the event although I didn't witness a single incident where security would have actually been required.

This was very much a family event, with free admission for all, and families having a lovely time with their young children. Children were not allowed at the bar area, and there was a small area for children to play in along with some children's stalls and games.

Personally, I think it would be an absolute disaster if such a well-organized and well run, thoroughly British event couldn't take place again, this kind of event is at the heart of our culture and should be celebrated/cherished.

I therefore offer my absolute support to Churston Manor and the team for the Variation Application submitted on behalf of Churston Manor Hotel.

Yours faithfully



SEU/249132



[REDACTED]

Hollyhock Way  
Paignton  
Devon TQ4 7FN

TORBAY COUNCIL  
25 FEB 2019  
COMMUNITY SAFETY

21st February 2019

Licensing and Public Protection  
Torbay Council  
Town Hall  
Castle Circus  
Torquay TQ1 3DR

Dear Sir/Madam

**Ref: application no. 052784**

We feel we must write to lend our support to Churston Manor after hearing complaints from neighbours, specifically in relation to Strawberry Fayre and Churston's license.

We attended this event last year and invited friends from outside of the area to enjoy the day with us.

**Prevention of Public Nuisance** – The music was not in our opinion loud. Having close family in the entertainments industry we are sure we know what we are talking about after watching many sound-checks they have carried out. We actually have videos we took of the event and, bearing in mind we were sitting quite close to the stage, you can tell from those videos that the music is not loud. The event also finished on time.

**Public Safety** – We could see no trip hazards. Speakers were tucked away from people. All food sellers were behind their own counters, again I have photos supporting this. All drinks were served in plastic beakers and people queued in an orderly manner. There was a separate toilet block area which was well lit and hand-wash facilities in the toilets.

**Prevention of Crime & Disorder** – There was plenty of security on site. We have photos of the security team taken pretty much at the end of the evening. During the main event there was always a security person standing by the stage, watching the audience and making sure all was well. In fact, we took photos of the audience ourselves showing people sitting at tables, and also on their own chairs they brought with them, having a lovely time with their families (including young children). At no time did either of us see any arguments or anything dodgy going on. There was plenty of security at this event and everyone had a good time, with no unruly behavior as far as we saw.

**Protecting Children From Harm** – Families seemed to be looking after their own children, and children were not allowed at the bar area. There was a small area for children to play in and from what we could see this was supervised by their parents.



We do hope that our letter adds some weight and clarification to Churston Manor's cause and we, and our friends and family are very much looking forward to attending their events this year.

Yours faithfully

[Redacted signature block]

[Redacted signature block]

Walsal End Lane, Barston, West Midlands, B92 0HX

Licensing and Public Protection  
Torbay Council  
Town Hall  
Castle Circus  
Torquay TQ1 3DR

24<sup>th</sup> February 2019

Dear Sir/Madam



**Licensing Variation Application 052784**  
**Churston Court Hotel trading as Churston Manor Hotel**

I am writing in support of Chris Hodson and Jonathan Smith, the proprietors of Churston Manor, in relation to their application to vary their Premises Licence.

I stay very regularly at Churston Manor and have seen at first hand how Chris and Jonathan manage the hotel, and how they promote the licensing objectives.

Prevention of Public Nuisance - Chris and Jonathan are careful to ensure that the activities of the hotel do not have a negative effect on the public. Noise from outdoor events is carefully contained and all events are responsibly planned. In fact, far from causing any kind of public nuisance, the hotel is a valuable amenity - for both local residents and for visitors - in a neighbourhood that is otherwise devoid of public venues.

Public Safety - The hotel is careful to ensure the safety of the public, including hiring professional accredited security staff for larger events, serving drinks in plastic cups outdoors, and renting portaloos. In the case of the Strawberry Fayre in 2018, the hotel agreed with a local farmer to rent an adjacent field as a car park. This enabled guests to park safely off the road, and to get to the venue without having to walk along narrow roads.

Prevention of Crime & Disorder - The hotel does not tolerate any kind of crime or bad behaviour. Staff act responsibly to promote compliance with the law, and management take positive action against visitors who misbehave.

Protecting Children From Harm - The hotel is a very family-friendly venue. Many local residents bring their children to the hotel for lunch at the weekend, and management are careful to ensure their safety, including the provision of play areas and ensuring that children are always under the supervision of a responsible adult.

In short, Chris and Jonathan are highly responsible in promoting the Licensing Objectives, and their application has my full support.

Yours sincerely

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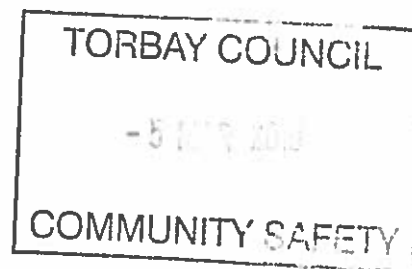
~~XXXXXX~~@live.co.uk

Tel:07716836469

26<sup>th</sup> February 2019

Dear Sir/Madam

Churston Manor - Licensing Variation Application 052784



I am writing in support of the application by Churston Manor Hotel for a variation in its Premises License. I was in charge of the security services provided by Atlas Security throughout the Strawberry Faye held at Churston Manor on 18 and 19 August 2018, and therefore witnessed in great detail how the event was planned and implemented by the license holder.

Prevention of Public Nuisance – Parking was organized in an adjacent field, in order to avoid any risk of the roads being clogged with cars attending the event. My team who wore yellow high visibility vests patrolled the car park as well as the Hotel grounds. My security officers checked cars entering the approach road, to make sure that they were being driven either by local residents or by hotel resident guests. This prevented any potential problems of access for residents, or for emergency vehicles, being impeded by customers' cars. All of my team were supplied with radios and earpieces and were in constant contact with each other and the festival organizers. The event finished on or before the scheduled time on both evenings, in order not to cause any unreasonable disturbance.

Public Safety – The field rented by the hotel as a car park was a very short distance from the venue, so that guests did not have to walk along any busy roads. All drinks were served in plastic beakers. My security team patrolled the area continually. There was an outside bar and a block of portable toilets, which prevented overcrowding inside the hotel building.

Prevention of Crime & Disorder – There was ample security on site during the musical performance there were always two security officers next to the stage, watching the audience. Other members of my team patrolled the hotel, the grounds and the car park. I also had one male and one female security on the main entrance gate at all times searching bags on entry. They also used a clicker system to keep account of how many people we had on site at one time. All my security staff wore high visibility jackets clearly displaying security. We had three security staff working through the night patrolling the site and car park areas and surrounding roads. There were no disturbances and no evidence of any criminal acts.



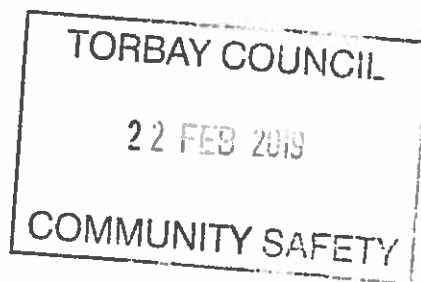
Protecting Children From Harm – This was very much a family event, with parents looking after their own children. Children were not allowed near the bar area, and a small children's' play area was provided.

I consider that the license holders act responsibly in promoting the Licensing Objectives, and that the Variation Application should be approved.

Yours faithfully

A large, irregular black redaction mark covers the signature area, obscuring the name and any handwritten notes.

Atlas Security



● The Quay  
Brixham  
TQ5 8AW

21st February 2019

Dear Sir/Madam

Ref; 052784

I wish to make a representation regarding the above matter.

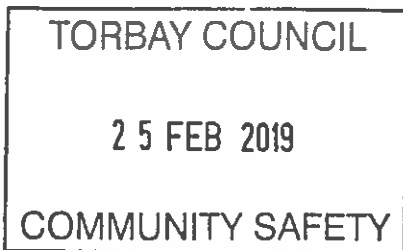
I have attended many events at Churston Court and I was at the event called "Strawberry Fields" and furthermore, partly organised the event. However, most importantly I qualified as a sound engineer in 1976. Since then I have worked as an Engineer, a Stage Manager, a Road Manager and a Tour Manager. I have worked with some of the biggest bands in the world first hand knowledge of the organisation of events catering for up to 100,000 people. I have an in depth knowledge of event sound and more importantly, the quality and level of sound.

To this end, I wish to address the licensing committee dealing with this matter.

Yours sincerely

A large, dark, scribbled-out area, likely representing a redacted signature or name.

Sen/249132



Upper Morin Road  
Paignton  
TQ3 2HY

19<sup>th</sup> February 2019

Dear Sir/Madam

Ref; 052784

I wish to address the licensing committee regarding the above matter.

My husband and I have attended a number of events at Churston Court. We attended the Strawberry Fields event with our seven month old baby. We had a very enjoyable day and we were looking forward to this year's event, that was until we heard about the previous decision of the licensing committee. We believe that decision was flawed and hope to provide information about what really happened on the day.

We have first hand knowledge of a number of events and cannot understand why there is any objection to the outside events at Churston Manor.

My husband is very cross about this, but will be unable to attend, so I will speak for both of us.

Yours sincerely

A large, dark, scribbled-out area covering the signature, with a smaller scribble below it.

  
Green Lane  
Churston Ferrers  
Brixham  
TQ5 0JG

Dear Sir/Madam,

Re: Open application 052784 which is a variation application for premises licence

I wish to support the creation of jobs and economic benefits to the Bay, from events held at the Churston Court Hotel, and send my approval to this application.

In particular I would like to address the following licencing objectives:

1. Prevention of Public Nuisance.

I live 100 yards from the Churston Court and do not consider I am caused any public nuisance.

2. Protection of Children from Harm

I have attended many events and found them well organised and disciplined and sound family entertainment. The venue is within self contained grounds and safe for supervision of children.

3. Prevention of Crime and Disorder.

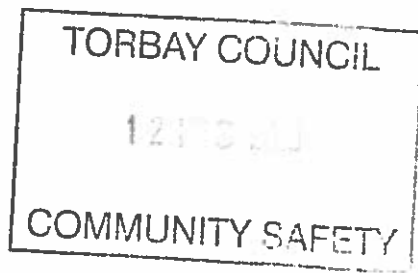
There are always plenty of staff on duty for overseeing public behavior. The access and parking is always well organised and professional.



4. Public Safety

Attentive staff on duty overseeing all normal aspects of public safety. Security are in attendance for safe parking and traffic flow.

Yours faithfully,





  
  
Orchard Close  
Galmpton  
Brixham  
Devon TQ5 0LS

Dear Sirs,

RE: PREMISES LICENCE – CHURSTON MANOR HOTEL, CHURSTON, DEVON TQ5 0JE.

LICENSING OBJECTIVES;-ALL

THE PREVENTION OF CRIME AND DISORDER  
THE PREVENTION OF PUBLIC NUISANCE  
PUBLIC SAETY  
THE PROTECTION OF CHILDREN FROM HARM

I have lived in Galmpton for 13 years and have experienced the Gooseberry Pie Fair every year, supported by the Manor Inn Pub run by Chris and Jon who also Lease the Churston Manor Hotel, Churston.

Every year it has been an absolute delight. A great family event. Hundreds of people come. Security is taken very seriously. We have Police here present every year. They close roads as required and deal with traffic and security. Also, there are usually 7/8 Stewards looking after everybody and keeping an eye on children's safety etc.,

At the Churston Manor Hotel I know Chris and Jon have Security people looking after everybody to encompass all these objectives when they have entertainment. They are both very careful and considerate people who deal with everything professionally and want to make everyone welcome. I do hope you allow the variation of the Premises Licence.

Yours faithfully